

Name of Surgery	Rectory Meadow Surgery <a href="http://www.rectorymeadowsurgery.co.uk">www.rectorymeadowsurgery.co.uk</a>
PPG Activity	New acrylic panel in the reception area displaying the photographs and describing the roles of the clinical team
Rationale for Activity - Why did you decide to do this?	Survey identified a clear need to help patients become better acquainted with the doctors and nurses Closer relationship with a clinical team member helps make the consultation process/procedure more relaxed
Process - what methods did you use to reach people? How was it organised amongst the PPG members and practice staff?	PPG member survey Close liaison between the Practice Manager and the PPG Committee.
Outcome - how many patients were involved, were any changes made as a result?	30 patients. Idea implemented. We used this medium to provide clarity and to publicise the roles of "Friends" and the R.M.S. Patients Group with a view to attracting additional members

