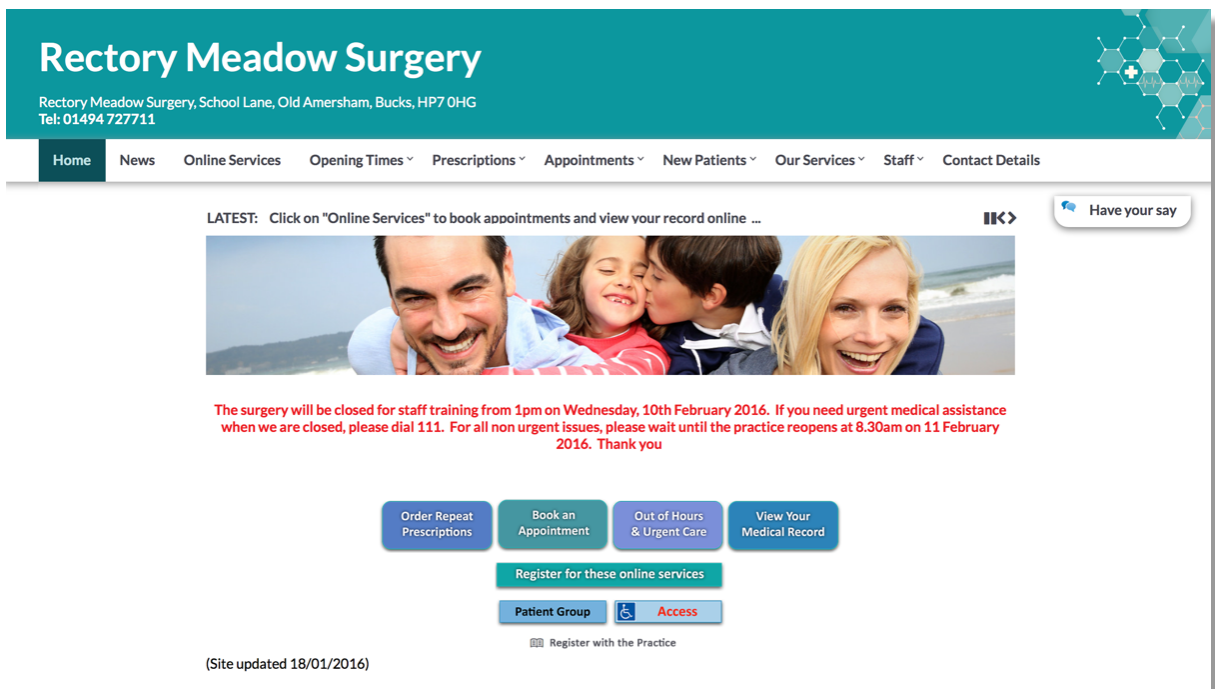



Name of Surgery	Rectory Meadow Surgery www.rectorymeadowsurgery.co.uk
PPG Activity	Website development
Rationale for Activity – Why did you decide to do this?	Following patient survey – there was a clear demand for easier access/clarity
Process – what methods did you use to reach people? How was it organised amongst the PPG members and practice staff?	On line and paper based PPG member survey Close liaison between the Practice Manager and Michael Hender (a member of the Patients Group Committee)
Outcome – how many patients were involved, were any changes made as a result?	Circa 180 patients responded They recommended making it much easier for patients to use the on line appointment and repeat prescription service The website was redesigned and usage has increased by 80%



Rectory Meadow Surgery
Rectory Meadow Surgery, School Lane, Old Amersham, Bucks, HP7 0HG
Tel: 01494 727711

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The surgery will be closed for staff training from 1pm on Wednesday, 10th February 2016. If you need urgent medical assistance when we are closed, please dial 111. For all non urgent issues, please wait until the practice reopens at 8.30am on 11 February 2016. Thank you

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Patient Group Access

Register with the Practice

(Site updated 18/01/2016)