



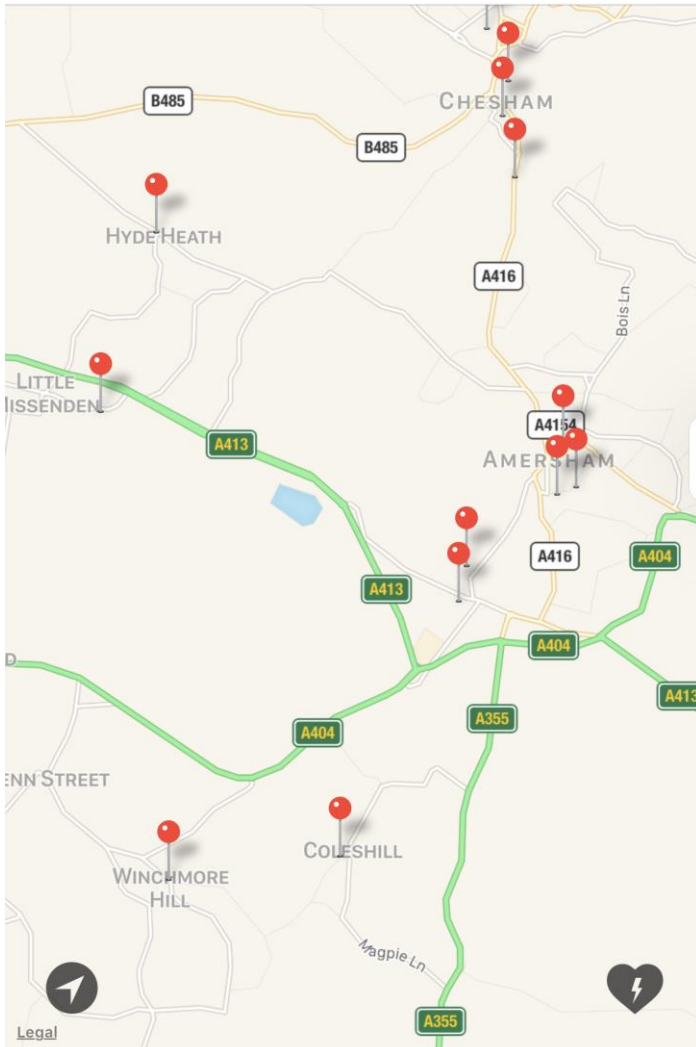
### Issue No 1 March/April 2017

This is the first of a series of email information bulletins for the patients of Rectory Meadow Surgery. They'll be issued when there are topics which we feel will be of interest to you.

### Defibrillators – Where are they?

If you are involved in a **cardiac arrest** emergency which requires a defibrillator, do you know where the nearest one is situated? This 'Save a Life' app which can be downloaded from the Apple and Google Stores could just save a life. The defibrillator location data are collected by the South Central Ambulance Service NHS Foundation Trust. At present, only defibrillators located within Oxfordshire, Buckinghamshire, Berkshire and Hampshire are listed.

### Save a Life App (Download it from your mobile's App Store)



## Minor Injuries and Illness Unit Update

This unit, which is for minor injuries and illnesses which you can't treat yourself or you think are unsuitable for a GP appointment, is open 24 hours a day and 7 days a week. The nearest unit is based at Wycombe Hospital.

For more information see

[http://www.buckshealthcare.nhs.uk/Downloads/Patient-leaflets-MIIU/Minor Injuries and Illnesses Unit.pdf](http://www.buckshealthcare.nhs.uk/Downloads/Patient-leaflets-MIIU/Minor_Injuries_and_Illnesses_Unit.pdf)

## Registration for online access

Have you registered yet with the Practice to enable you to use the online services like Booking an Appointment, Ordering Repeat Prescriptions and getting access to your own Patient Record? This not only can save you time but also help ease the workload for the Practice at busy times.

**Benefits for all !**

## Patient Access

If you've registered with the Practice, **Patient Access** is another very useful app which can be downloaded from your mobile's App Store. It allows you to access your local GP services through your mobile.

## Local A&E Statistics - Number of Patients admitted or discharged within 4 hours

Hospital	Dec 2016 %	Jan 2017 %
Stoke Mandeville	87.6	86.9
Wexham	88.7	84.7
Hillingdon	79.8	79.4
Watford	78.6	75.4

## Healthwatch - Good Practice Survey

Healthwatch Bucks recently carried out a survey of patient waiting rooms across Bucks and from the findings produced a general check list of recommendations for surgeries to see if there was anything that perhaps needed consideration for change. RMS Patient Group is always interested if patients have any ideas for improving the waiting room experience. If you are interested in seeing the full report, go to [www.healthwatchbucks.co.uk](http://www.healthwatchbucks.co.uk) where you will see the full report and an update on recent Healthwatch activities.

## Future Events

Date	Event	Venue	Time
Monday, 8th May	Prostate Matters	Barn Meadow Pavilion	18:30 hrs
Wednesday, 10th May	Patient Group AGM	TBC	TBC

**To contact the Patients Group, please send an email to [rmspatients@nhs.net](mailto:rmspatients@nhs.net)**

