



Rectory Meadow Patients Group

General Meeting Minutes

20 November 2018

Your committee - Chris Purves (CMP), Gordon Barratt (GJB), Graham Cook (GC), Mike Hender (MAH), Peter Mcloughlin (TPM), Ron Newall (RN), Chris Phillips (CJP), Jo Blake (JB) Drene de Silva (DDS) Liz Davidson(ED), Roy Evans (RE) & Tony Burckhardt(TB)

1. Apologies for absence

Committee: Liz Davidson, Peter McLoughlin, Tony Burckhardt, Gordon Barratt plus 5 members – details recorded.

2. Committee Responsibilities (Slide)

The new Committee responsibilities will be placed on the website.

3. Meeting 21 August 2018 Minutes/matters arising

The Minutes were agreed as a correct record. There were no matters arising.

4. Bowel Cancer Screening – Dr Chan (Slides)

Dr Chan explained that the Bowel Cancer Screening is part of the National Programme. Patients between 60 and 74 are sent a home testing kit. Dr Chan is concerned that there are still a

significant number of “non-responders” and she hopes that today’s talk will encourage more patients to take part in the programme, particularly as the majority of patients who don’t have the test are diagnosed when it is too late. Dr Chan also mentioned that the test is available for over 74’s – a kit can be obtained by ringing 08007076060.

5. Updates

- **Healthwatch Bucks (Slides)** RN and Liz Baker are involved in making on the spot visits in local Hospitals under the “Enter and View” scheme. They talk to patients and find out what they think of the services. RN has put some information on the website about being a volunteer for this scheme.
- **Facts and Figures** CMP reported that RMPG now has over 800 members.
- **Rectory Meadow Health Space** -The Surgery would like suggestions of groups who may wish to use the space. Friends has funding to refurbish the room and how this is best done is currently being considered. Please contact Nicola if you have any ideas.
- **Schools Community Outreach CAMHS** – A pilot “drop in” service is to be offered at the Surgery for young people and their parents. The start date is being agreed. The service will provide a “sign-posting” service by putting enquirers in touch with relevant local services.
- **Hobbs Pharmacy** -It was agreed that a lot of the previous problems appear to have been resolved. Nicola reported that the level of complaints have reduced considerably.

She reminded everyone that it is important to nominate your pharmacy of choice on every prescription so the Surgery knows where to send it.

There was some concern expressed at the meeting that confidentiality is not always managed sensitively within a pharmacy and details of a patient's medication are sometimes discussed in public areas. Nicola agreed to feed this back to the CCG Medicines Management meeting

Pharmacies can view a patient's summary care record, for most patients this is their core record information which is only drugs and allergies. For patients with more complex needs they may have an additional summary record.

6. For your information

Improved Access Service - Nicola reported that the service is now running.

Amersham and Chesham Improved Access Service

Local GPs are working together to offer patients better access to appointments in General Practice in Buckinghamshire, known as the 'Improved Access' Service. This means that you can now book an appointment in a practice local to you:

- Up until 8pm from Monday to Friday
- On a Saturday (your practice can confirm which practices are open, and their opening hours on this day)
- From 9am until 1pm on Sunday (at one of the three FedBucks Improved Access Hubs located across the county)

Patients registered with any GP Surgery within Amersham and Chesham will be able to access this service via the participating surgeries in their area.

See the Rectory Meadow website for full details.

All appointments need to be pre-booked in advance.

How to book an Improved Access appointment

Ring your GP Surgery as normal. If you would like an Improved Access appointment, the reception staff will tell you where clinics are being held on what day, and the times of the available appointments. A convenient appointment will be booked for you. If you use this service, it is very likely that you will be seen by a clinician from another surgery and not your own GP. The receptionist at your GP surgery will be able to provide details on this service to help you book an appointment.

This is NOT a walk in service – if you need urgent medical advice after 6.30pm, please phone NHS 111. NHS 111 will enable you to talk to a GP and book an urgent GP appointment if necessary. You can also use our local online symptom checker, Health Help Now (<http://bucks.healthhelpnow.nhs.uk/>) to help to find the right service in Buckinghamshire for your health needs.

Feedback from SCAS Meeting (Slides)

7. [Health Awareness Events](#)
Live Well Stay Well ([Slide](#))
Stress - Staying fit in mind and body – 10 April 2019
([Slide](#))
8. [A.O.B.](#)
9. [Next meeting](#)
Tuesday 19 February 2019 at 12.30